

Coordinated Tertiary Care: Childhood Hearing Clinic

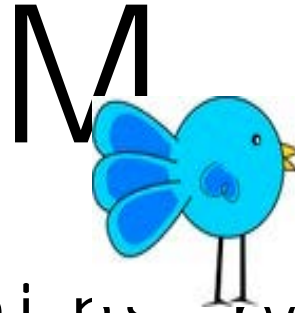
Queensland



In a snapshot

- Three clinics for infants diagnosed permanent hearing loss: Royal and Mater Children's Hospital Brisbane and Townsville, QLD Health
- Focus on Brisbane Clinics today
- Two morning clinics a week, one at each site, coordinate a number of Specialists for clients to be seen in one session over a series of week/s depending on diagnosis and need
- M U L T I D I S C I P L I N A





Model that attains best
practice....giving:

Measurable outcomes Mechanisms
that ensure the rights of all
are addressed.

Statistics

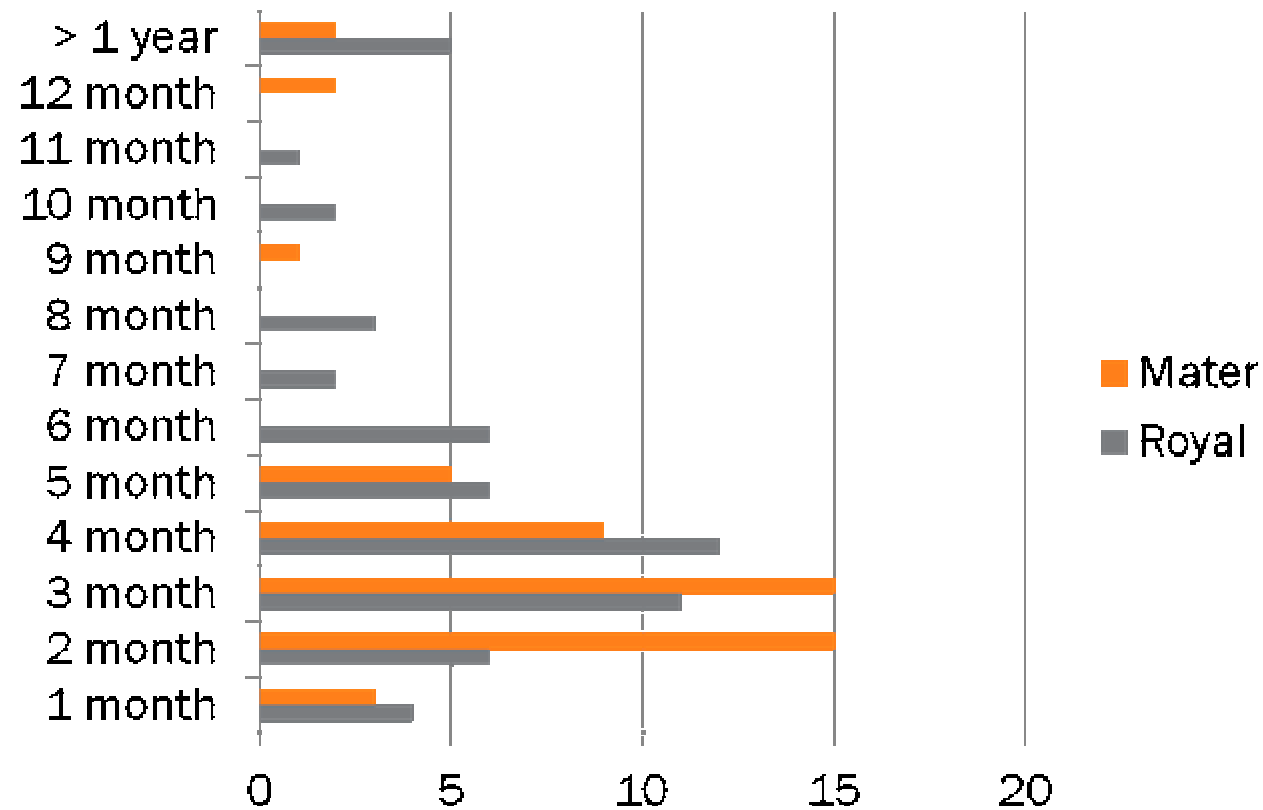
- ROYAL

- q 65 New appointments
- q 2 to 4 week wait list
- q Over half have only 1 to 2 appointments

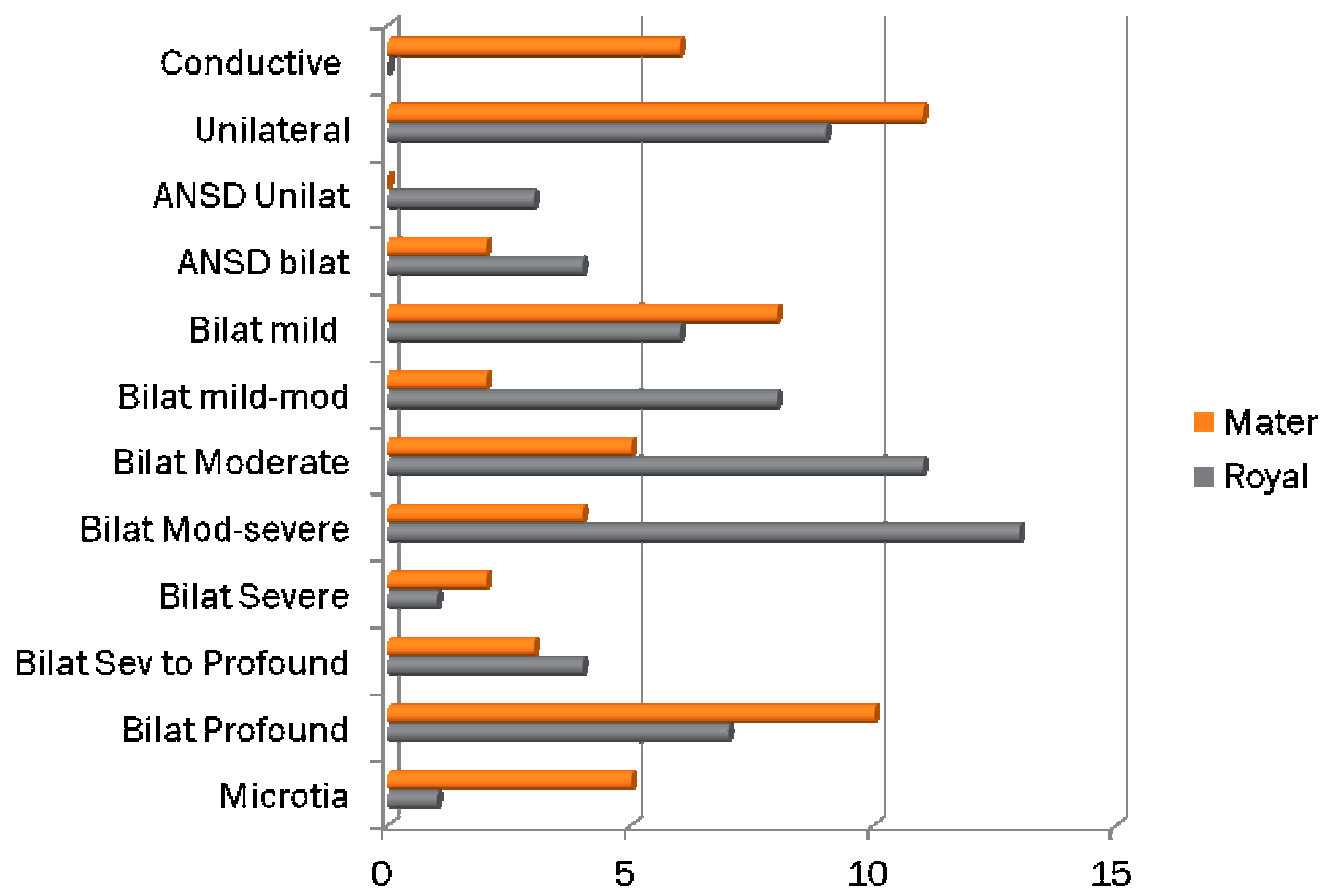
- MATER

- q 62 New appointments
- q 2 to 4 week wait list
- q Over half have 3 or more appointments

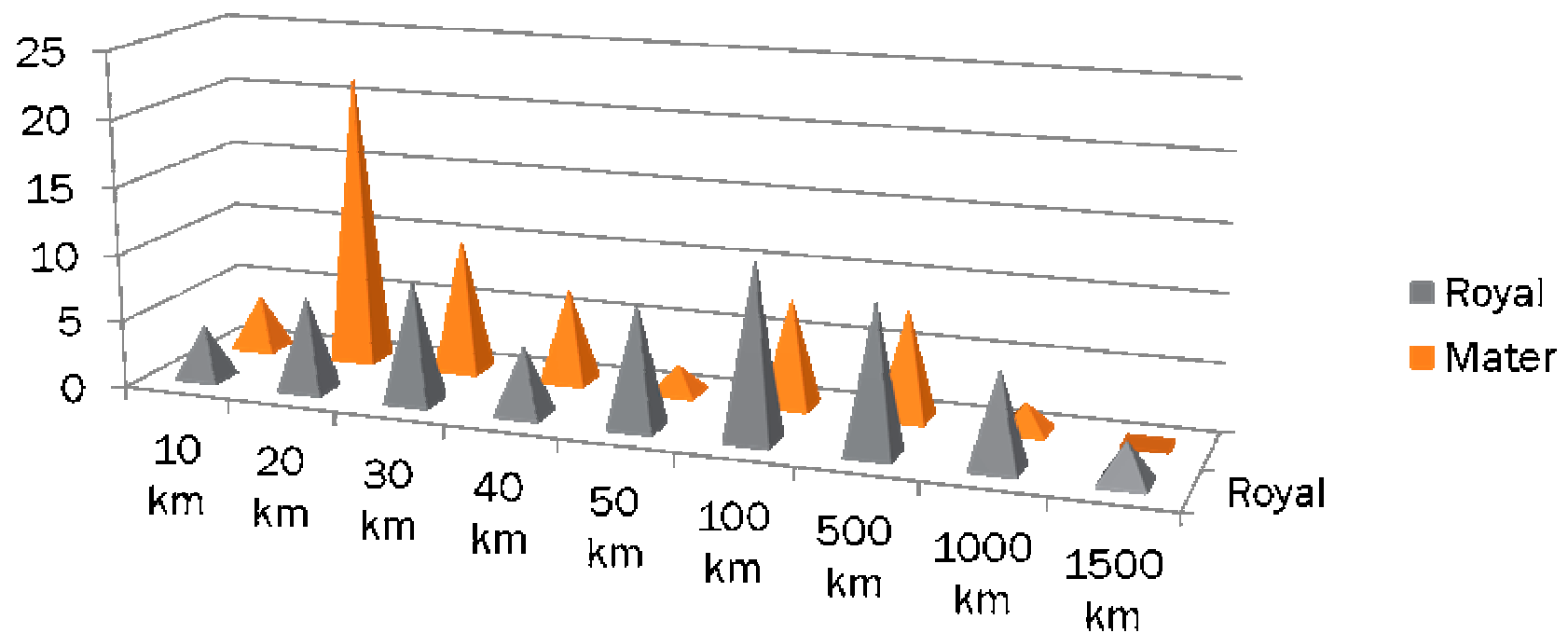
Age first appointment

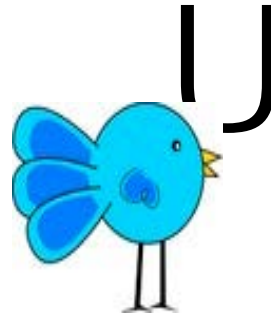


Hearing loss diagnosis



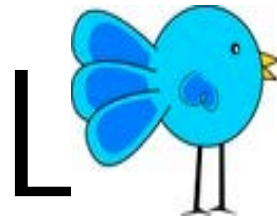
Distance travelled to clinic



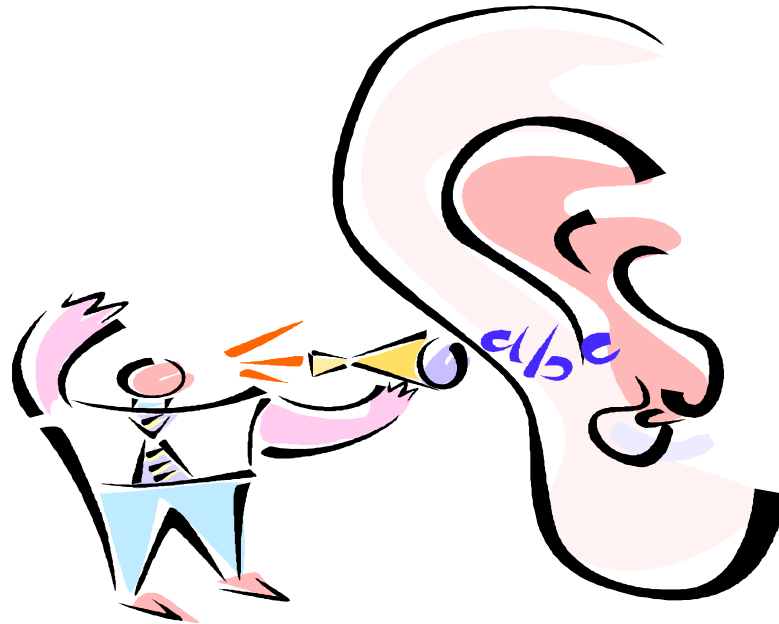


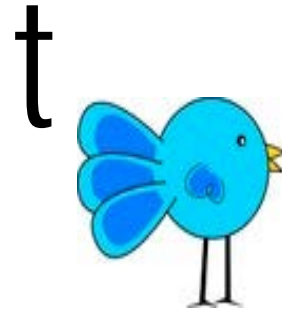
Utilise a diverse skill base
and knowledge from different
health care p





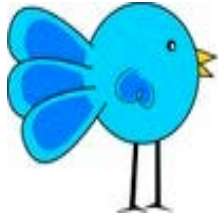
Li st en and Lear n





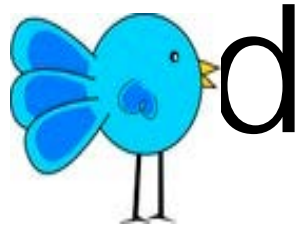
Autonomous disciplines working
in a Team to develop a plan of
action, treatment plan,
negotiate priorities and unify
the approach for care.
Teamwork at its best





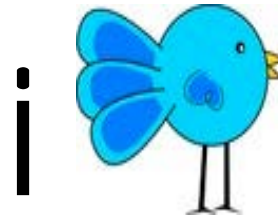
Planned Investigations proposed
and results obtained clearly
communicated to all members.





Delegation of tasks within the team

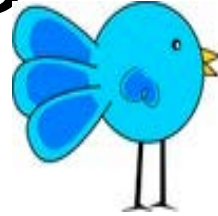




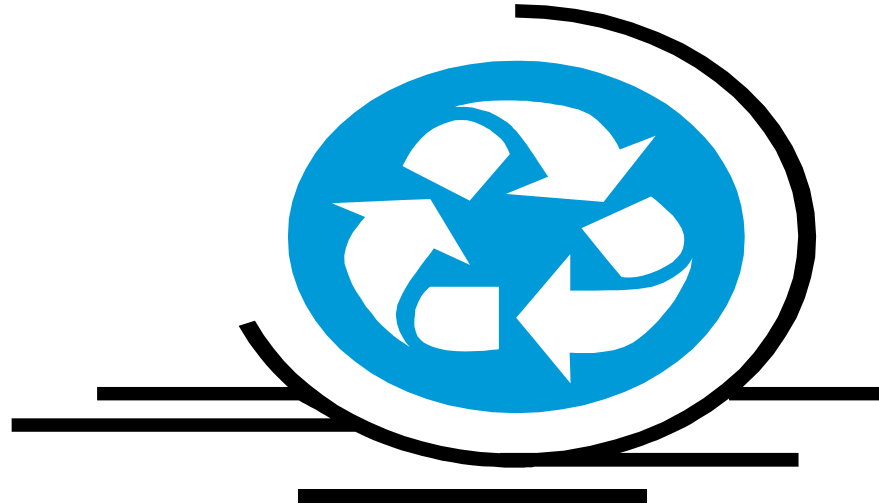
I n d i v i d u a l r o l e s a p p r e c i a t e d

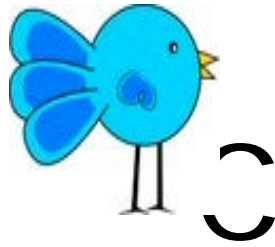


S



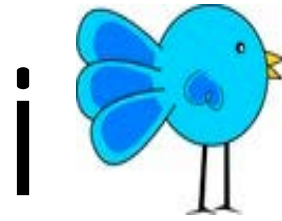
Streamline care and services





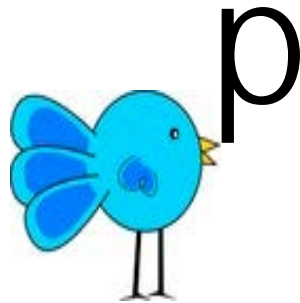
Case conference held every
clinic, vital forum for case
discussion.





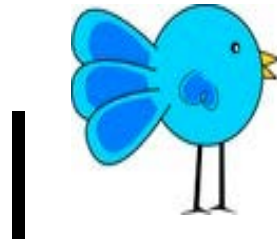
I n t e r a g e n c y c o o r d i n a t i o n I n t e g r a l
t o o u r c a r e d e l i v e r y .





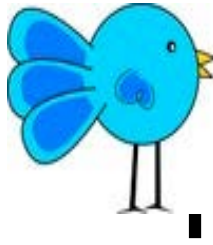
P r o m o t e p a r t n e r s h i p w i t h t h e f a m i l y
w i t h t h e p a t i e n t a s t h e P r i m a r y
f o c u s



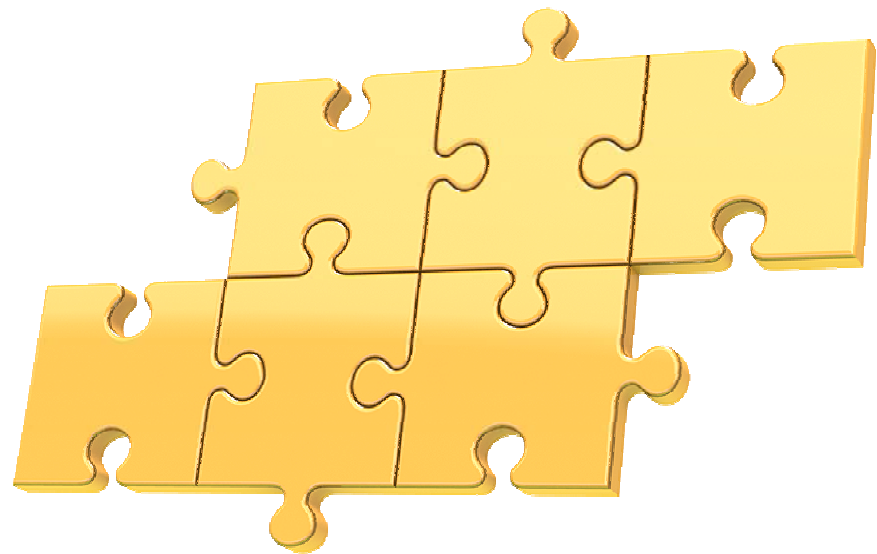


Li ai se wi th t he communi t y

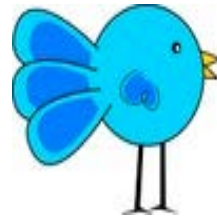




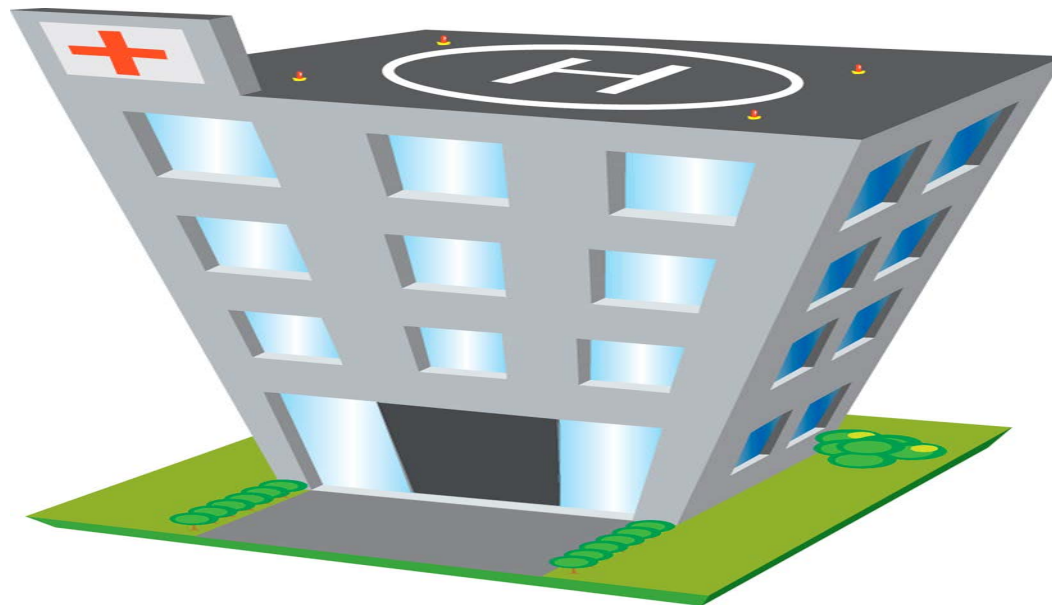
I d e n t i f y s e r v i c e g a p s a n d b r e a k d o w n
i n c a r e d e l i v e r y

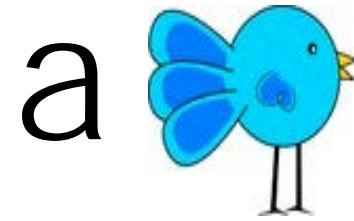


n

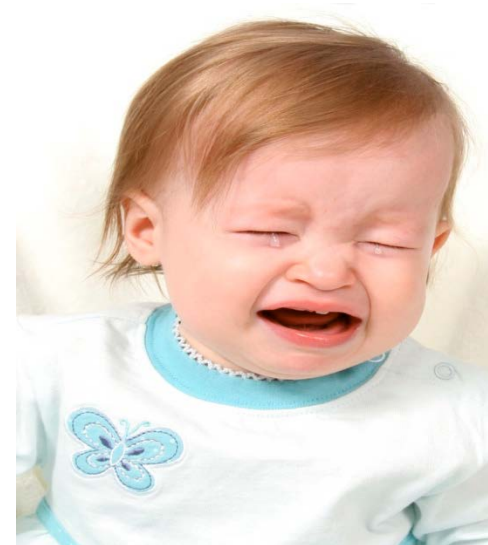


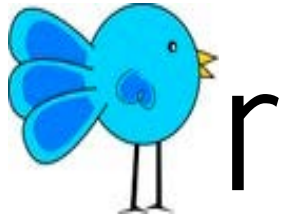
Navigate the health system





Awareness of options and advocate
compliance





Real obstacles faced with this model :

Challenge to coordinate everyone's schedules and protocols for care

Busy health professionals
to participate

Exhausting session

Domino effect

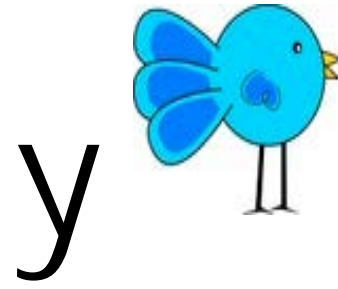




RCH Team



Mat er Team



Your Questions

